ST. JACOBS
ECOMMERCE IT
DIRECTOR, IT ECOMMERCE (#1447)

JOB DESCRIPTION:
Responsible to the Vice-President, Information Technology for leading a team to define and deliver the technology capabilities for the ecommerce strategy, working closely with the Marketing team to drive the architecture for profitable growth.

Partner with all areas of the business to create the optimal user experience for our customers through designing a strong architectural foundation that is advanced and secure.

Develop a data-driven roadmap for project execution, technology direction and IT investments to support the ecommerce strategy.

Participate as a key contributing member of the IT leadership team to ensure ecommerce platforms and architecture optimize reliable solutions and results.

Collaborate with other business leaders and stakeholders to lead requirements gathering and analysis, application of technologies, integration and use of resources.

Provide direction and support to the IT ecommerce team providing leadership and promoting open communications and ongoing learning and development.

Manage the strategic and tactical project plans detailing project schedules, resource/budget assignments and reporting to ensure proper application of the IT project lifecycle.

Research best practices and new technologies to drive improved customer experience and site productivity across all key digital platforms.

QUALIFICATIONS:
Bachelor’s degree in computer science, information systems or similar field required.

Minimum 10 years progressive software development experience, and 5 years’ experience in a senior leadership or director level role. Direct retail experience in Ecommerce and architecture preferred.

Proven experience in designing and implementing cloud-based ecommerce technologies at the enterprise level, with awareness and ability to design integration strategies for legacy systems.

Excellent understanding and experience with web, mobile and cloud-based technologies, especially as they relate to ecommerce.

Knowledge of Agile and Scrum methodologies.

Proven ability to influence, interact and consult with leaders regarding strategies and issues.

Strong written and verbal communication skills; ability to communicate clearly at all levels including internal team members of all levels, external vendors, business partners and other key stakeholders.

Demonstrated conceptual, analytical and problem-solving skills.

Proven planning, prioritization, and execution skills with excellent time management and project management skills.

Ability to handle complex and difficult situations with thought and confidence.

Ability to adapt to changing business needs.

Ability to work additional or varied hours as required to fulfill the responsibilities of the position.

"We thank all applicants for their interest; however, only qualified candidates will be contacted for interviews."