

## **Regional Loss Prevention Manager**

One of the world's fastest-growing retailers, JYSK was first established in Denmark in 1979. The company now brings Quality for Less to customers in 48 countries at over 2,400 stores and online in Canada at jysk.ca. With a passion for Scandinavian design, our products range from furniture to accessories, including mattresses, bedding, home décor, and outdoor patio products that will enhance any living space at an affordable price.

The Regional Loss Prevention Manager is responsible for executing the national loss prevention strategies and programs within their Region to protect JYSK's assets and minimize losses.

### **The Right Candidate:**

- Has a minimum of 4 years' experience in a multi-unit retail Loss Prevention Management role
- Retail Operations Management experience would be considered an asset
- Post-secondary Diploma, Degree in Business or equivalent experience
- Strong management/leadership skills necessary to develop relationships with business partners and teammates
- Liaise effectively with store management and other cross-functional teams
- Track record of dealing with sensitive loss prevention issues in an ethical manner and demonstrating a commitment towards proactive loss prevention and team building
- Understanding of criminal and civil law as it applies to the retail environment
- Strong written, verbal, interviewing, listening and interpersonal communication skills
- Excellent organization, analytical and auditing skills
- Proficiency with computer technology including loss prevention applications, MS Office (Excel, Word, and PowerPoint; Access is helpful)
- Multi Unit experience and asset
- Ability to work independently with minimal supervision
- Valid driver's license and access to a reliable vehicle
- This role requires travel (20%+) and includes local and out of town travel locations
- Bilingual: English and French (written and spoken) is preferred
- Formal investigative and interview training (i.e. Wickerlander & Zulawski, CFI, Reid Technique) is considered an asset

### **As a Regional Loss Prevention Manager for JYSK, you will be responsible for:**

- Providing leadership, coaching and direction on Loss Prevention (LP) Standard Operating Procedures (SOP) and techniques throughout the organization
- Protecting JYSK's assets and minimizing losses in Stores and Distribution Centers
- Evaluating risks, controls and processes to ensure the highest level of operational efficiency
- Performing analysis and follow up with Operations on key LP statistics and data
- Working closely with Operations Management to ensure SOP are adhered to
- Completion of LP audits, action plans and follow up in Region and beyond as required
- Where appropriate, developing investigative cases and partners with Human Resources to determine and recommend course of action in the reduction of losses
- Completing analytical reviews of company wide metrics to ensure Store level compliance
- Regular communication with field and office business partners
- Planning travel in advance and in a cost-effective way
- Developing and implementing LP solutions and approaches customized to the specific worksite within the confines of the SOP
- Analyzing LP activities and performance critically to identify areas of improvement, support gaps and additional tools required
- Partnering with Store, District Managers and Warehouse to identify and resolve shrink problems with appropriate action plans through exception reporting and interviews

- Ensuring that all worksite LP systems and programs are fully operational and being regularly maintained (CCTV, alarms, locks, gates etc.)
- Supporting store openings and closings by coordinating with vendors

*The physical demands described here are representative of those that must be met by a Colleague to successfully perform the essential functions of this job. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.*

*Work requires moderate physical effort and use of motor skills requiring manual dexterity. While performing duties of this job, the Colleague will regularly sit, stand, walk, stoop, kneel and crouch. Colleague will occasionally lift, sort, carry, and place merchandise and supplies of varying sizes weighing up to 20 kg without assistance and over 20 kg with team lifting. Work requires climbing up and down ladders, and working at heights.*

## **What We Offer**

- Competitive Pay
- Benefit Package
- Colleague Discount
- Opportunities for Learning & Career Advancement
- A fun and respectful workplace

## **More Great Information!**

Thanks for your interest in JYSK! Due to a high volume of applications, only those applicants selected for an interview will be contacted.

If you haven't done so already, please follow us on Twitter for the latest career opportunities at JYSK:<https://twitter.com/JyskCANCareers> Best of luck with your search! Follow us online for MORE opportunities!

JYSK Canada is committed to creating a diverse environment and is proud to be an equal opportunity employer. This principle applies to all aspects of employment, including recruitment, selection, transfer, promotion and all other conditions of employment. As a company, we have developed programs and policies that address and recognize our objective to ensure that our work environment remains free of discrimination and harassment of any kind and promotes and recognizes the diverse backgrounds of our Colleagues. JYSK Canada will accommodate both internal and external applications throughout the hiring process.

All employment decisions at JYSK are based on business needs, job requirements and individual qualifications. All qualified applications will receive consideration for employment without regard to race, national or ethnic origin, colour, religion, age, sex, gender, sexual orientation, gender identity/expression, marital status, family status, disability or a conviction for which a pardon has been granted or a record suspended. We consider all applications on the basis of individual qualification for the particular position and we do so without regard to any unrelated factor and/or characteristic.

JYSK Canada is committed to the value of equal employment opportunity for all Colleagues and the innovation that diversity creates in the work environment. We welcome and encourage applications from individuals with disabilities. Accommodations are available upon request for candidates taking part in all aspects of the hiring process.