

SURVEY ON **EMPLOYEE BAG CHECK POLICIES** IN RETAIL STORES IN CANADA

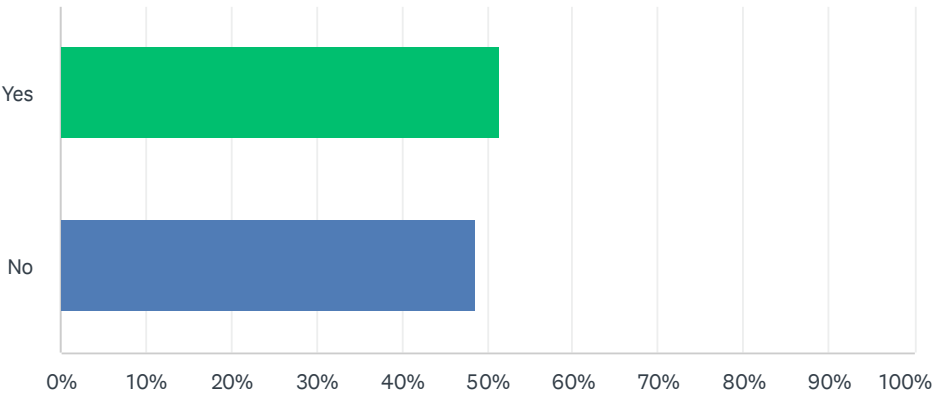
MAY 2022



With loss prevention becoming top of mind again retailers, RCC recently polled members of all types and sizes on their policies regarding Employee Bag Check Policies.

Q1 Do you have an employee bag check policy in your retail stores?

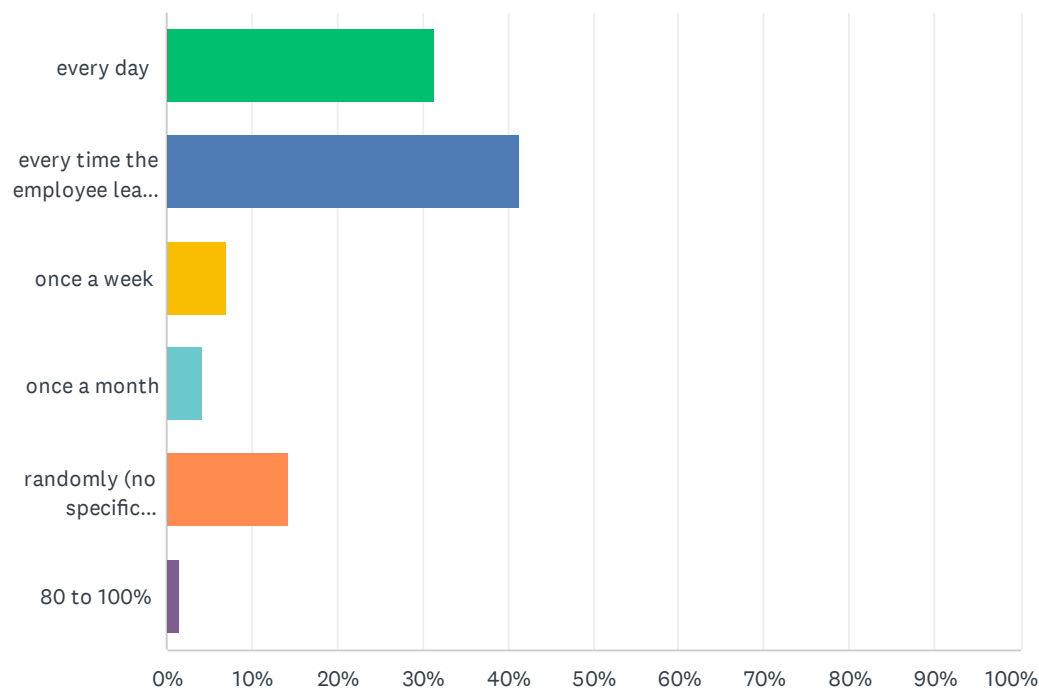
Answered: 115 Skipped: 0



ANSWER CHOICES	RESPONSES	
Yes	51.30%	59
No	48.70%	56
TOTAL		115

Q2 If you answered YES, how many times do you perform employee bag checks in your stores?

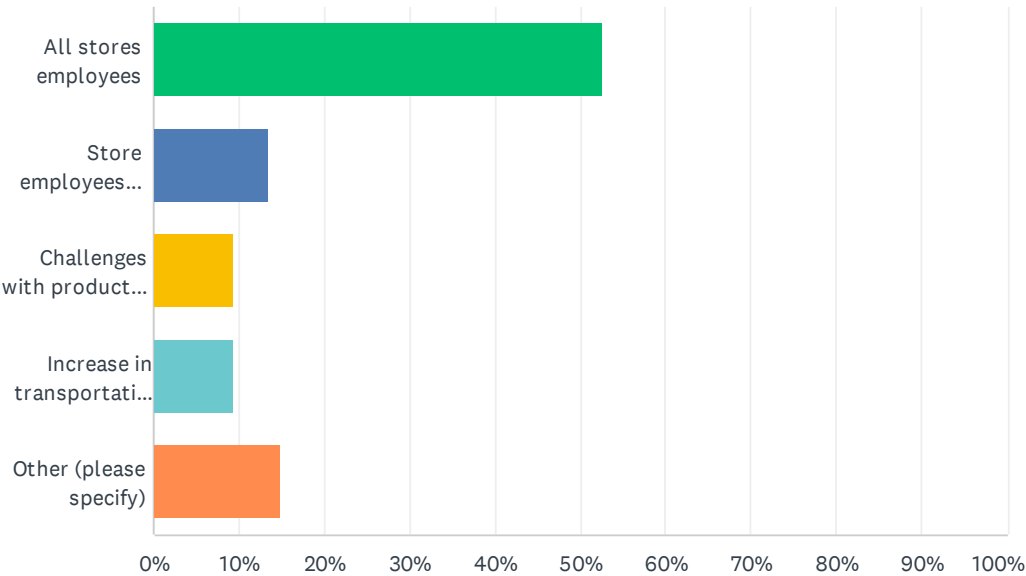
Answered: 70 Skipped: 45



ANSWER CHOICES	RESPONSES	
every day	31.43%	22
every time the employee leaves the store	41.43%	29
once a week	7.14%	5
once a month	4.29%	3
randomly (no specific pre-determined time)	14.29%	10
80 to 100%	1.43%	1
TOTAL		70

Q3 Are bag checks performed with all store employees?

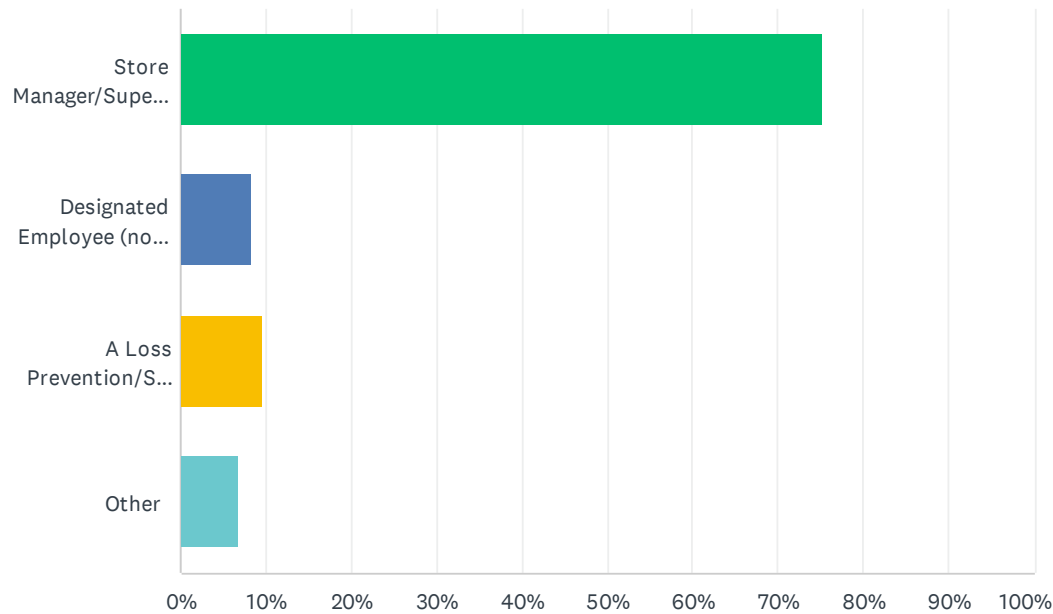
Answered: 74 Skipped: 41



ANSWER CHOICES	RESPONSES	
All stores employees	52.70%	39
Store employees chosen randomly	13.51%	10
Challenges with product availability	9.46%	7
Increase in transportation costs	9.46%	7
Other (please specify)	14.86%	11
TOTAL		74

Q4 Who conducts bag checks in your stores?

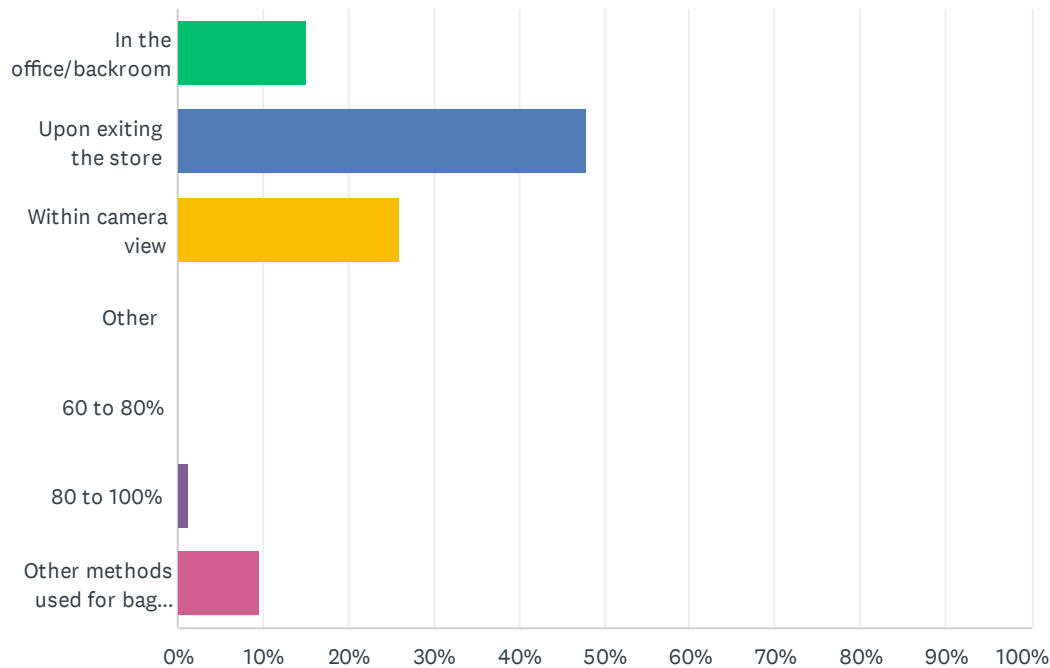
Answered: 73 Skipped: 42



ANSWER CHOICES	RESPONSES	
Store Manager/Supervisor	75.34%	55
Designated Employee (not a supervisor)	8.22%	6
A Loss Prevention/Security Employee (or contractor)	9.59%	7
Other	6.85%	5
TOTAL		73

Q5 Where is the employee bag check conducted?

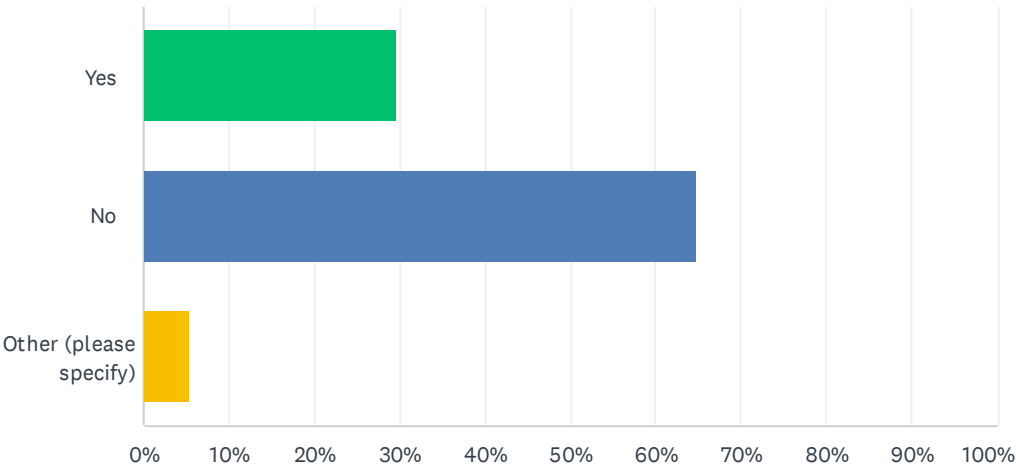
Answered: 73 Skipped: 42



ANSWER CHOICES	RESPONSES	
In the office/backroom	15.07%	11
Upon exiting the store	47.95%	35
Within camera view	26.03%	19
Other	0.00%	0
60 to 80%	0.00%	0
80 to 100%	1.37%	1
Other methods used for bag checks?	9.59%	7
TOTAL		73

Q6 Is the employee bag check limited to certain bag sizes?

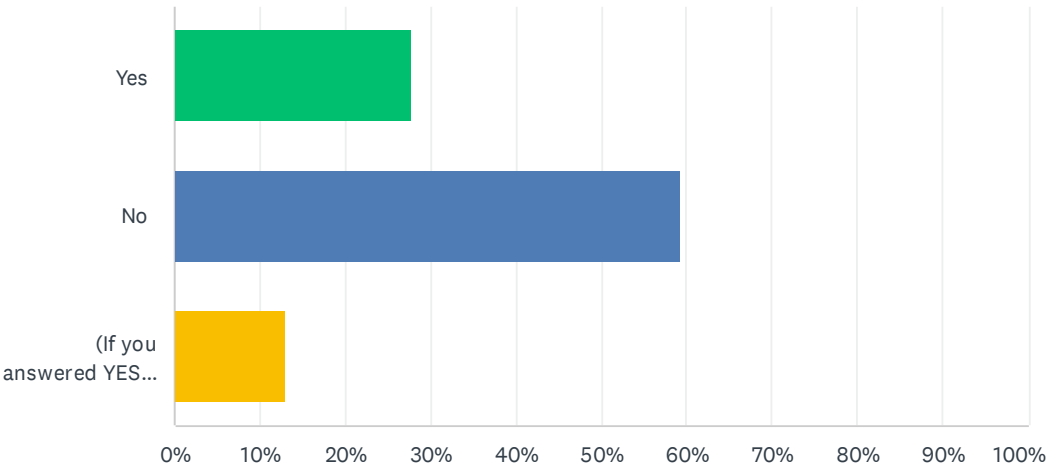
Answered: 74 Skipped: 41



ANSWER CHOICES	RESPONSES	
Yes	29.73%	22
No	64.86%	48
Other (please specify)	5.41%	4
TOTAL		74

Q7 Do you perform employee bag checks in other areas of your operations? (e.g. distribution centre, showroom, etc.)

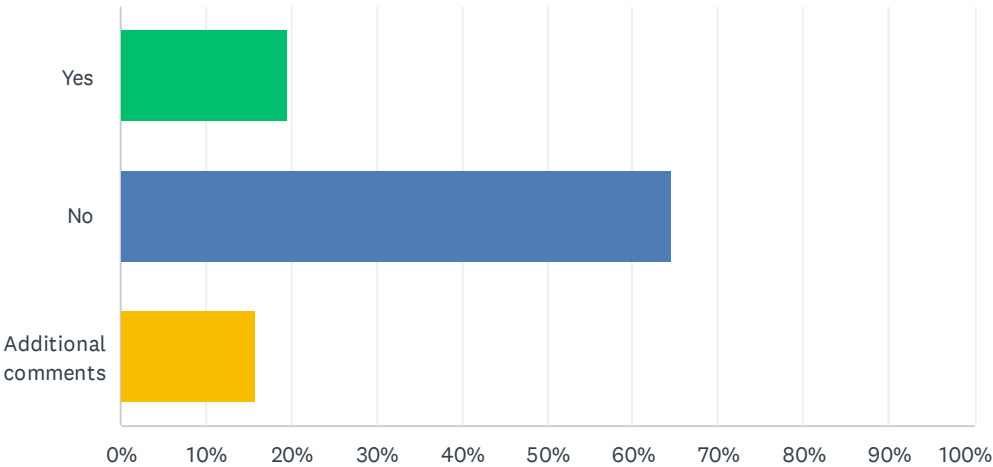
Answered: 54 Skipped: 61



ANSWER CHOICES	RESPONSES	
Yes	27.78%	15
No	59.26%	32
(If you answered YES, please specify)	12.96%	7
TOTAL		54

Q8 Do you require employees to sign 'consent forms' to agree to bag checks?

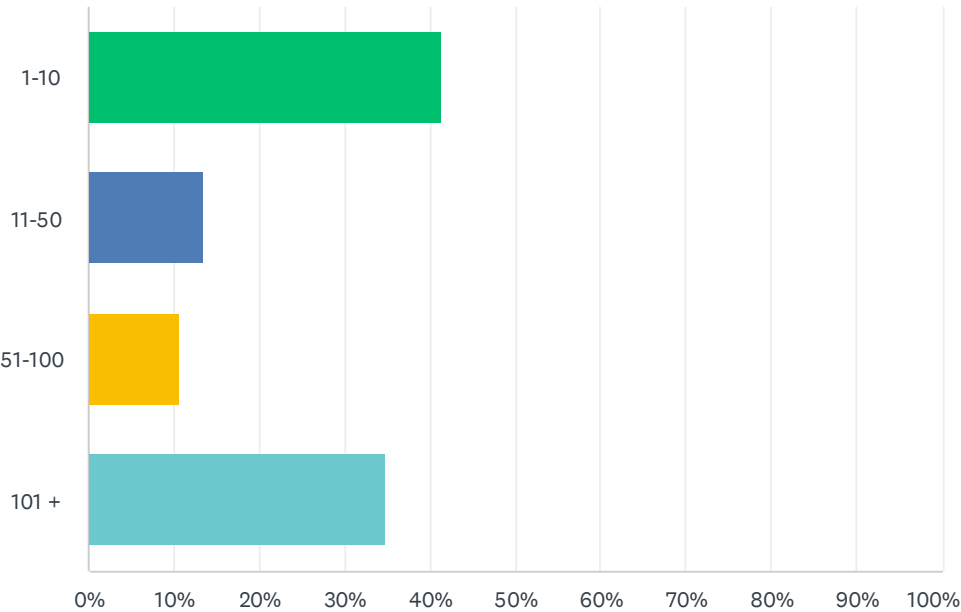
Answered: 51 Skipped: 64



ANSWER CHOICES		RESPONSES	
Yes		19.61%	10
No		64.71%	33
Additional comments		15.69%	8
TOTAL			51

Q9 How many stores do you have in Canada?

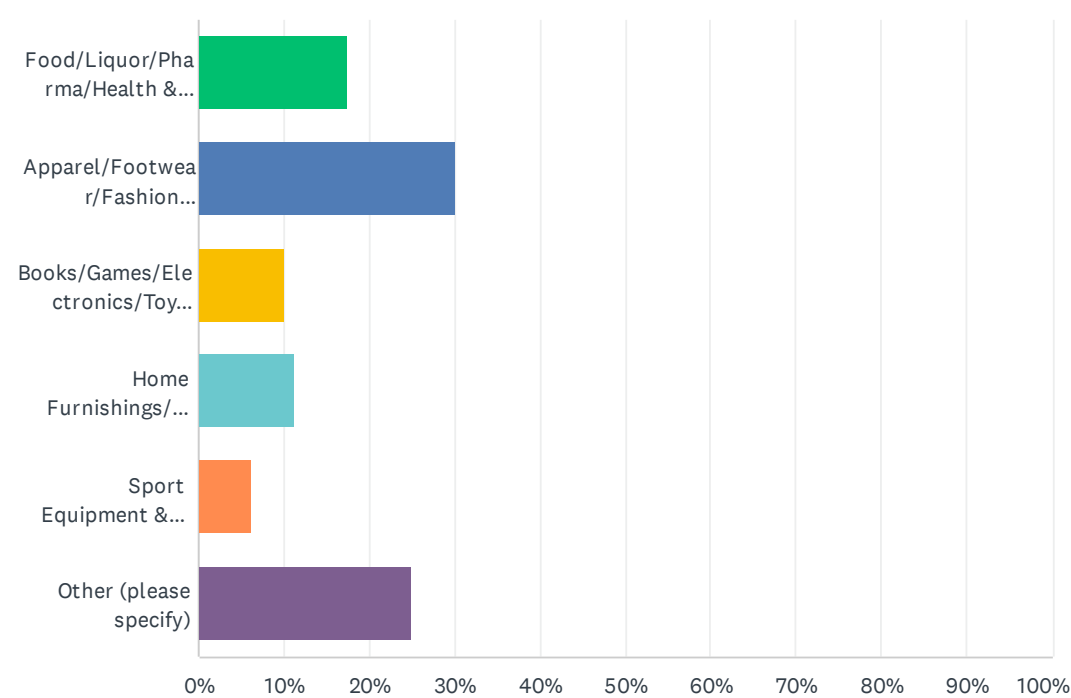
Answered: 75 Skipped: 40



ANSWER CHOICES	RESPONSES	
1-10	41.33%	31
11-50	13.33%	10
51-100	10.67%	8
101 +	34.67%	26
TOTAL		75

Q10 Please describe the type of retail business you represent

Answered: 80 Skipped: 35



ANSWER CHOICES	RESPONSES	
Food/Liquor/Pharma/Health & Beauty	17.50%	14
Apparel/Footwear/Fashion Accessories/Jewellery	30.00%	24
Books/Games/Electronics/Toys/Gifts	10.00%	8
Home Furnishings/Houseware/Hardware/Hardgoods	11.25%	9
Sport Equipment & Accessories	6.25%	5
Other (please specify)	25.00%	20
TOTAL		80